



IMPORTANT CHANGES TO ILLINOIS CARES RX

Dear Illinois Cares Rx Member:

You recently received a letter stating that you would no longer qualify for Illinois Cares Rx beginning September 1, 2011, because your income is too high. That is incorrect. **You will continue to qualify for Illinois Cares Rx after September 1.**

That letter was based on the income you reported on last year's application. You have submitted a more recent application with income below the new income limits, so you will continue to qualify for Illinois Cares Rx. However, your Illinois Cares Rx benefits will change beginning September 1. These changes are explained below.

Your Illinois Cares Rx benefits are changing on September 1 due to Illinois state budget reductions. Please read this letter carefully to find out about the changes. You may contact one of the phone numbers listed at the end of the letter if you would like help or have questions.

You will continue to receive prescription drug coverage through Illinois Cares Rx, but this letter provides information about how the program will work starting September 1, 2011.

1. The amount you pay for each prescription is changing.

You will still save on your prescriptions, but the amount you pay for each prescription (called your **co-payment**) is changing. Beginning September 1, for each 30-day supply, you will pay:

- \$5 for generic drugs;
- \$15 for preferred brand name drugs;
- \$20 for non-preferred brand name drugs;
- \$15 for specialty drugs; and
- After the total cost of your drugs (the amount you and the plan pay together) reaches \$2840, you will pay 25% of the cost of each prescription, plus the appropriate co-payment (\$5, \$15 or \$20).

Note: If you have the full Part D Low Income Subsidy (LIS), also called "Extra Help," your copayments and cost-sharing will not change.

2. Illinois Cares Rx will continue to pay your premiums and deductible.

Illinois Cares Rx will continue to pay your Medicare Part D monthly **premiums** if you are enrolled in one of the coordinating plans.

If you are enrolled in a coordinating plan that has a **deductible**, Illinois Cares Rx will continue to pay it. You are only responsible for the co-payments.

Note: If you have Extra Help from Social Security and are enrolled in a coordinating plan, Illinois Cares Rx will pay any part of the Medicare Part D premium not already covered by Extra Help.

3. Be sure you have applied for Extra Help.

You must apply for Extra Help through the Social Security Administration in order to be eligible for Illinois Cares Rx coverage. If you don't apply for Extra Help, you may lose your Illinois Cares Rx coverage.

If you have applied for Extra Help before, and you received a denial letter from Social Security, you don't have to apply for Extra Help again unless your income or assets have changed.

If you need an application or assistance applying for Extra Help, contact:

- The Social Security Administration. Call toll-free at 1-800-772-1213, (TTY 800-324-0778). You may also apply online at: www.socialsecurity.gov; or
- You may contact one of the organizations listed on page 3 for help.

4. The Illinois Cares Rx \$25.00 rebate will no longer be offered.

If you currently get the \$25 rebate instead of help paying for your prescription drugs, **your checks will stop.** Your August check (sent in September 2011) will be the last one you receive from the program. If you wish to get help paying for your prescriptions through one of the Illinois Cares Rx coordinating plans, contact one of the phone numbers at the end of this letter for help.

5. Help is available.

- For questions about your Illinois Cares Rx drug coverage, contact the Health Benefits Hotline at 1-800-226-0768 (TTY 877-204-1012); Senior HelpLine at 1-800-252-8966 (TTY 888-206-1327); or
- For Medicare counseling, contact the Senior Health Insurance Program (SHIP) at 1-800-548-9034 (TTY 217-524-4872); or
- Contact one of the local agencies listed on page 3 for assistance; or
- Visit the following websites for additional information:

www.illinoiscaresrx.com
www.cbrx.il.gov

**Help is available! Please call to schedule your appointment.
Our SHAP Outreach Sites will help you with Illinois Cares Rx and Extra Help.**

Call to schedule an appointment ▲ <i>accepts local calls only</i>		SHAP Outreach Sites help <i>older adults and persons with disabilities</i> file the IL-1363 application			
Adams	800-252-9027	<u>Cook Suburban North</u>	Livingston	815-842-3484	
Alexander	618-734-1050	Barrington	847-253-5500	Logan	800-252-2918 ▲
Bond	618-664-1465	Elk Grove	847-524-8800	Macon	217-423-6550
Boone	815-544-9893	Evanston	847-864-3721	Macoupin	800-252-2918 ▲
Brown	800-252-9027	Hanover	847-253-5500	Madison	800-326-3221
Bureau	800-554-5955	Maine	847-784-6000	Marion	618-532-1853
Calhoun	800-252-9027	New Trier	847-784-6000	Marshall	309-674-2071
Carroll	866-214-1959 ▲	Niles	847-864-3721	Mason	800-252-2918 ▲
Cass	800-252-2918 ▲	Northfield	847-784-6000	Massac	618-524-9755
Champaign	217-352-5100	Palatine	847-991-1112	McDonough	877-837-5733
Christian	800-252-2918 ▲	Schaumburg	847-524-8800	McHenry	800-528-2000
Clark	217-382-4126	Wheeling	847-253-5500	McLean	800-570-7284 ▲
Clay	618-532-1853	Crawford	618-544-8811	Menard	800-252-2918 ▲
Clinton	618-594-2321	Cumberland	217-849-3965	Mercer	888-825-1050
Coles	217-639-5166	Dekalb	815-758-6550	Monroe	618-939-8880
Cook		DeWitt	217-935-9411	Montgomery	800-252-2918 ▲
Chicago- Age 60 and older		Douglas	800-967-6552 ▲	Morgan	800-252-2918 ▲
	312-744-4016	DuPage	800-528-2000	Moultrie	800-736-4675 ▲
Chicago Persons with Disabilities		Edgar	217-465-8143	Ogle	800-541-5479 ▲
Age 59 and under		Edwards	618-445-2017	Peoria	309-674-2071
Garfield Center	312-746-5400	Effingham	618-532-1853	Perry	618-542-3511
North Area Center	312-744-2580	Fayette	618-532-1853	Piatt	217-762-7575
Trina Davila Center	312-744-2014	Ford	217-379-9281	Pike	800-252-9027
King Center	312-747-2300	Franklin	618-937-3511	Pope	618-683-7741
South Chicago Center	312-747-0500	Fulton	309-674-2071	Pulaski	618-745-6149
Englewood	312-747-0200	Gallatin	618-272-7570	Putnam	800-757-4579
Cook – Suburban	800-699-9043	Greene	800-252-2918 ▲	Randolph	618-826-5108
<u>Cook Suburban South</u>		Grundy	800-528-2000	Richland	618-395-3223
Bloom	708-754-9400	Hamilton	618-643-2676	Rock Island	800-788-6308
Bremen	708-596-2222	Hancock	800-252-9027	Saline	618-252-7940
Calumet	708-596-2222	Hardin	618-287-2501	Sangamon	800-252-2918 ▲
Lemont	708-361-0219	Henderson	800-708-9968	Schuyler	800-252-9027
Orland	708-361-0219	Henry	800-659-9952	Scott	800-252-2918 ▲
Palos	708-361-0219	Iroquois	815-432-5785	Shelby	888-299-9553 ▲
Rich	708-596-2222	Jackson	618-457-4151	St. Clair	800-326-3221
Stickney	708-636-8850	Jasper	618-783-3660 or	Stark	309-674-2071
Thornton	708-596-2222		618-783-3145	Stephenson	800-424-6696 ▲
Worth	708-361-0219	Jefferson	618-532-1853	Tazewell	309-674-2071
<u>Cook Suburban West</u>		Jersey	800-252-2918 ▲	Union	618-833-4197
Berwyn	708-447-2448	JoDaviess	800-424-6696 ▲	Vermilion	217-443-2999
Cicero	708-447-2448	Johnson	618-658-8140	Wabash	618-262-7403
Leyden	847-455-3929	Kane	800-528-2000	Warren	866-734-5677
North Proviso	708-547-5600	Kankakee	800-528-2000	Washington	618-243-6533
South Proviso	708-354-1323	Kendall	800-528-2000	Wayne	618-842-2261
Village of Brookfield	708-354-1323	Knox	877-638-4683	White	618-382-3111
Village of LaGrange	708-354-1323	Lake	800-528-2000	Whiteside	888-622-9230 ▲
Norwood Park	708-456-7979	LaSalle (upper)	800-535-5970	Will	800-528-2000
Oak Park	708-383-8060	LaSalle (lower)	866-331-8034	Williamson	618-988-1585
River Forest	708-383-8060	Lawrence	618-943-2177	Winnebago	800-779-1189 ▲
Riverside	708-354-1323	Lee	888-239-9228 ▲	Woodford	309-674-2071

2011 Illinois Cares Rx Coordinating Plans

Coordinating Stand-Alone Medicare Part D Prescription Drug Plans

AARP Medicare Rx Preferred
Enrollment and Customer Service:
(877) 710-5083; 711 (TTY)

SilverScript Value
Enrollment: (866) 634-6557;
(866) 552-6288 (TTY)
Customer Service: (866) 235-5660;
(866) 236-1069 (TTY)

First Health Part D – Premier
Enrollment and Customer Service:
(866) 865-0662; 711 (TTY)

WellCare Classic
Enrollment: (888) 293-5151
(888) 816-5252 (TTY)
Customer Service: (888) 550-5252;
(888) 816-5252 (TTY)

Coordinating Medicare Advantage Part D Drug Plans

These companies offer many Medicare Advantage plans that coordinate with Illinois Cares Rx. Some plans are only available in certain counties. Contact the company about which plans coordinate with Illinois Cares Rx. When you enroll, tell the plan you are an Illinois Cares Rx member.

Erickson Advantage
Enrollment: (800) 989-1389
Customer Service: (866) 314-8188;
771 (TTY)

Group Health Plan, Inc. (GHP)
Enrollment: (877) 409-8047; 711 (TTY)
Customer Service: (800) 533-0367; 711 (TTY)

Essence Healthcare
Customer Service and Enrollment:
(866) 597-9560; 711 (TTY)

Health Alliance Medical Plans
Customer Service and Enrollment:
(800) 965-4022; (866) 883-8551 (TTY)

HealthSpring
Customer Service: (888) 588-4827;
(866) 206-5565 (TTY)
Enrollment: (888) 886-1993;
(866) 206-5565 (TTY)

SecureHorizons by United Healthcare - Evercare
Enrollment: (800) 905-8671
Customer Service: (877) 702-5110;
771 (TTY)

Humana
Customer Service and Enrollment:
(888) 445-8678; 711 (TTY)

Personal Care Advantra
Customer Service and Enrollment:
(866) 784-4916; 711 (TTY)

SecureHorizons by United Healthcare - AARP Medicare Complete
Enrollment: (800) 577-5623
Customer Service: (800) 643-4845;
771 (TTY)

WellCare
Enrollment: (877) 232-7119;
(877) 247-6272 (TTY)
Customer Service: (866) 334-6876;
(877) 247-6272 (TTY)